



Quality Policy Statement

The confidence and satisfaction of our customers are the two key elements that enable the development and success of our company.

Meeting the expectations of our prospects goes through the establishment of a strong quality policy, for equipment and services we offer them, and in a more general way, for the functional organization of the company Predictive Image.

To respond to this approach, we set the following objectives:

- Realize analysis and services compliant with the requirements of our customers.
- Delivering our clients within the agreed time.
- Ensure our development strategy with a strong commitment to improvement and innovation.
- Strengthening the reliability and availability of our services and facilities.

To achieve these goals through the implementation of a process of quality management according to the ISO9001 (2008 version) and ISO17025 (Version September 2005) , we have to:

- Listen to customers;
- Develop and improve the functioning of our structure through optimization of our processes and our know-how;
- Strengthening our position in pursuing and developing innovation;
- Improve the quality of our products and services;
- Offer high quality instruments and services at fair prices;
- Maintain the cohesion of our team and develop the skills of each.

Indeed, the Management of Predictive Image commits this Quality Policy and entrusts to the whole team, its implementation and compliance.

January, the 1st 2014

Executive Director
Isaline RICHARD